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# Voluntary Recall Notice

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July 2010

## **Dripping from Silicone Lid may cause burn hazard.**

This voluntary recall is issued for the following product due to dripping from the silicone lid area. It has been noticed that some random silicone lids have shown to not seal correctly over the porcelain mug opening resulting in dripping when the mug is tilted. Consumers should carefully test their mug with hot liquid over a sink before use to ensure that the seal is good. If faulty, please contact us to receive a replacement lid. Do not use if leaking or if any doubt exists about this product.

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## Voluntary Recall Information

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### **Name of product:**

TO GO DOUBLE WALL PORCELAIN TUMBLER WITH SILICONE LID

### **Hazard:**

Possible burn hazard if silicone lid leaks when tilted or drinking.

### **Description:**

This voluntary recall includes the following:

- TO GO DOUBLE WALL PORCELAIN TUMBLER WITH SILICONE LID - DOT DESIGN (1762-100000)
- TO GO DOUBLE WALL PORCELAIN TUMBLER WITH SILICONE LID - STRIPE DESIGN (1762-100001)
- TO GO DOUBLE WALL PORCELAIN TUMBLER WITH SILICONE LID - COFFEE DESIGN (1762-100002)

### **Sold at:**

Various retailers in North America from April 2010 to present.

### **How to fix this problem:**

Consumers should carefully test their mug with hot liquid over a sink before use to ensure that the seal is good. If faulty, please contact us to receive a replacement lid. Do not use if leaking or if any doubt exists about this product.

### **Contact information:**

For more information, contact us at [customerservice@torretagus.com](mailto:customerservice@torretagus.com).